



# Benefits and Features Overview

## NextGen Pay powered by InstaMed

The need for patient-friendly payment methods is a critical component of care delivery. As an initiative to increase collection efficiency, boost revenue, and elevate the NextGen® Office user experience for both patients and staff, we are integrating NextGen® Pay powered by InstaMed into your payment workflow.

### The benefits of NextGen Pay

- Open more payment channels
- Reduce billing costs
- Simplify staff workflow
- Improve the patient experience
- Installment payment plans – pay down a balance
- Recurring payment plans – monthly subscription

### Integrated practice management (PM) features

- Touch and tap to pay (includes Apple Pay and Google Pay)
- Save card-on-file (CoF) without posting a payment
- Email and print receipts
- Process partial refunds
- Process single payment transactions without signing in to InstaMed

### Integrated patient portal features

- Pay copays online during check-in
- Automate emails to notify patients to pay via the portal
- Ability for patients to view and pay outstanding statement balances via the portal—auto applies to outstanding balances in NextGen Office PM
- Save CoF information
- Manage CoFs (add/delete)



### Point-to-point encryption and tokenization

Protect payment data and reduce security and compliance efforts with PCI-validated, point-to-point encryption (P2PE); tokenization; Europay, Mastercard, and Visa (EMV)-supported devices; and more—all on InstaMed's PCI Level One, HITRUST, and EMV-certified platform.

## BETTER STARTS HERE.

Contact us at **877-523-2120** or email [ngosalesteam@nextgen.com](mailto:ngosalesteam@nextgen.com)

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